



### **CANCELLATION POLICY**

Cancellations do unfortunately happen on rentals; our policy is simple:

- Cancel outside of 7 days prior to pick-up window- \$25.00 fee per vehicle will be applied
- Cancel within 7 days of pick-up window-50% of rental total will be charged
- Cancel within 24 hrs-75% of rental total will be charged
- No-shows or cancellations after business hours of the day before pick up-100% of rental total will be charged. Twenty minutes late is considered a no-show. In the event of a no-show, rental may be rescheduled for later in the day for a \$50 fee, depending on availability.